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By submitting your completed Assessment Form to the eSafety Label portal you have taken an important step towards analysing the status of eSafety in your school. Congratulations! Please read through your Action Plan carefully to see what you can do to improve eSafety further in your school. The Action Plan offers useful advice and comments, broken down into 3 key areas: infrastructure, policy and practice.

## Infrastructure

### Technical security

- › An educational approach and building resilience in pupils of all ages is also key to safe and responsible online use so bring together all teachers to have a discussion on how they will talk to their pupils about being a good and safe digital citizen. See [www.europa.eu/youth/EU\\_en](http://www.europa.eu/youth/EU_en) for examples of discussions that can take place in the classroom on this topic, through role-play and group games.
- › Your school system is protected by a firewall. Ensure that the provision and management of the firewall are regularly reviewed and updated, as and when required.
- › You urgently need to get virus protection for devices that need to be protected on the school network since only some of them are protected at the moment. Just one infected device can contaminate the school's whole network and certain types of virus can even save illegal content to your server. You should also include a paragraph on virus protection in both your school policy and your Acceptable Use Policy, and ensure that staff and pupils rigorously apply school guidelines. Check out the fact sheet on Protecting your devices against malware at [www.esafetylevel.eu/group/community/protecting-your-devices-against-malware](http://www.esafetylevel.eu/group/community/protecting-your-devices-against-malware).

### Pupil and staff access to technology

- › Consider whether banning mobile devices is a rule that is fit for purpose and if your school might want to allow digital devices for some class activities. You could develop as part of your Acceptable Use Policy a section on how digital technologies can and cannot be used in the classroom; see the fact sheet on Using Mobile Phones at School ([www.esafetylevel.eu/group/community/using-mobile-device-in-schools](http://www.esafetylevel.eu/group/community/using-mobile-device-in-schools)).

### Data protection

- › It is good that your school provides training materials on the importance of protecting devices, especially portable ones. Please consider sharing those with others through the in . Also ensure that your materials are regularly reviewed to ensure they are in line with the state of the latest technology.
- › Having your learning and administration environments together can create a security risk. Ensuring security of

staff's and pupils' private data is a fundamental role of the school. We recommend that your appointed eSafety manager/ICT coordinator, together with the staff and a technical expert, define and implement a strategy for separating learning and administration environments or ensuring the equivalent highest level of security between them. Read the fact sheet on Protecting sensitive data in schools at [www.esafetymodel.eu/group/community/protecting-sensitive-data-in-schools](http://www.esafetymodel.eu/group/community/protecting-sensitive-data-in-schools).

- › There is a retention plan in place for your school detailing how specific school records are stored, archived and disposed. This is very good. Ensure that the plan is followed and review it regularly to ensure it relates to the Data Protection Act and other relevant legislation. Check the according fact sheet for more information.

## Software licensing

- › Ensure that all staff are aware of the procedure for purchasing new software and that all licenses are appropriate for the number of pupils and staff that will be using them. The [End-user license agreement](#) section in Wikipedia will provide useful information for understanding terms and conditions and comparing software agreements.
- › It is important to ensure that all new staff are briefed about the effective processes you have for the installation of new software. This will mean that the security of your systems can be maintained and that staff can try out new software applications that will help teaching and learning.

## IT Management

- › It is good practice to ensure that the person in charge of the ICT network is fully informed of what software is on school-owned hardware and this should be clearly indicated in the School Policy and the Acceptable Use Policy. The person responsible for the network needs to be able to guarantee conformity with licensing requirements and that new software won't interfere with network operation.

# Policy

## Acceptable Use Policy (AUP)

- › It is excellent that eSafety is an integral part of several school policies. Do all staff make reference to it when appropriate through their teaching? Look for examples of good practice and share these with staff and pupils. Produce a short case study to highlight this good practice and upload it to your profile on the eSafety Label portal via your [My school area](#) as inspiration for other schools.
- › Regularly review the Mobile Phone Policy to ensure that it is fit for purpose and that it is being applied consistently across the school. The fact sheets on Using mobile phones at school ([www.esafetymodel.eu/group/community/using-mobile-device-in-schools](http://www.esafetymodel.eu/group/community/using-mobile-device-in-schools)) and School Policy ([www.esafetymodel.eu/group/community/school-policy](http://www.esafetymodel.eu/group/community/school-policy)) will provide helpful information.

## Reporting and Incident-Handling

- › It is good practice to log cyberbullying incidents that occur in your school centrally, as you are contributing to building a data base of successful incident handling practices from schools across Europe that you and others can use in future. Make sure that pupils sign up to anti-bullying guidelines in your Acceptable Use Policy.

- › Check that your School Policy includes all necessary information for teachers about handling issues when pupils knowingly or even inadvertently access illegal or offensive material online by going to the guidance set out by the [teachtoday.de/en](https://teachtoday.de/en) website ([tinyurl.com/9j86v84](https://tinyurl.com/9j86v84)). If such incidents arise in your school, make sure you anonymously fill out the eSafety Label Incident handling form ([www.esafetylabel.eu/group/teacher/incident-handling](https://www.esafetylabel.eu/group/teacher/incident-handling)) so that other schools can benefit from your experience.

## Staff policy

- › In order to decrease the risks of misuse of user accounts, ensure that you put a procedure in place that immediately informs the ICT responsible to adjust user rights and/or deactivate them if the role of staff or pupil has changed.
- › It is good practice that the school policy includes information about risks with potentially non-secured devices, such as smartphones and that reference is made to it. Consider sharing your school policy via the uploading evidence tool, also accessible through the [My school area](#).

## Pupil practice/behaviour School presence online

- › Regularly check the content of the school's online presence on social media sites to ensure that there are no inappropriate comments. Set up a process for keeping the site/page up to date, and check the fact sheet on Schools on social networks ([www.esafetylabel.eu/group/community/schools-on-social-networks](https://www.esafetylabel.eu/group/community/schools-on-social-networks)) for further information to make sure that good practice guidelines have been followed. Get feedback from stakeholders about how useful the profile is.
- › We recommend that you specifically nominate a web-experienced staff member to periodically check the school's online reputation. Monitoring such an important aspect on an ad hoc basis only is insufficient. Remember that this is the image that prospective parents will receive when they search for your school online.
- › Check the fact sheet on Taking and publishing photos and videos at school ([www.esafetylabel.eu/group/community/taking-and-publishing-photos-and-videos-at-school](https://www.esafetylabel.eu/group/community/taking-and-publishing-photos-and-videos-at-school)) to see that your School Policy covers all areas, then upload this section of your School Policy to your profile page via your [My school area](#) so that other schools can learn from your good practice.
- › It is good that pupils can give feedback on the school's online presence. Think about creating a space that is entirely managed by pupils. It's a great opportunity to learn about media literacy and related issues. It also can help to establish a peer network of support. Find out more about in the eSafety Label fact sheet.

# Practice

## Management of eSafety

- › It is good that all staff in your school are responsible for eSafety. However, it is good practice to appoint a person who will have overall responsibility for eSafety issues to provide the focus needed. Ideally this should be someone from the senior leadership team. Ensure that this person is involved in the development and regular review of your School Policy. She or he should not only be informed, but should also fill out the Incident handling form whenever an incident arises at [www.esafetylabel.eu/group/teacher/incident-handling](https://www.esafetylabel.eu/group/teacher/incident-handling).

- In your school, teachers are responsible for their own pupils' online activity. There are many network security and user privacy, audit and procedural tool checks and balances that need to take place to ensure the safety of your pupils and the school networks, and these should be laid down in your School Policy. See our fact sheet on School Policy at [www.esafetylabel.eu/group/community/school-policy](http://www.esafetylabel.eu/group/community/school-policy).

To ensure this happens as efficiently and often as necessary, we advise that the Principal of your school appoints one individual staff member to look after eSafety management in the school. This person will be responsible for seeing that all aspects included in your School Policy are discussed and looked at with other teachers as well as with pupils in the classroom.

To ensure that every staff member, pupil and parent is aware of her or his online rights and responsibilities, see the fact sheet on Acceptable Use Policy ([www.esafetylabel.eu/group/community/acceptable-use-policy-aup-](http://www.esafetylabel.eu/group/community/acceptable-use-policy-aup-)).

## eSafety in the curriculum

- It is good that eSafety is taught as part of the curriculum in your school. Ensure that all staff are delivering eSafety education where appropriate throughout the curriculum and not just through ICT or Personal Social and Health lessons. You/your staff may find some useful ideas and resources in the fact sheet Embedding eSafety in the curriculum at [www.esafetylabel.eu/group/community/embedding-online-safety-in-curriculum](http://www.esafetylabel.eu/group/community/embedding-online-safety-in-curriculum).
- It is good practise that in your school Cyberbullying is discussed in the curriculum with pupils from a young age.

## Extra curricular activities

- It is good that you provide eSafety support for your pupils outside curriculum time when asked. Consider offering all pupils support to deal with online safety issues. It may be helpful to provide a "surgery" to help pupils to set their Facebook privacy etc. The eSafety Label portal provides resources that will be useful for this; check out the fact sheet on Pupils' use of online technology outside school at [www.esafetylabel.eu/group/community/pupils-use-of-online-technology-outside-school](http://www.esafetylabel.eu/group/community/pupils-use-of-online-technology-outside-school).
- Use Safer Internet Day as a mechanism to get the whole school community involved with online safety. The information and resources available at [www.saferinternetday.org](http://www.saferinternetday.org) offer an ideal opportunity to promote peer advocacy activities.

## Sources of support

- It is good to know that other school services are involved in eSafety issues (e.g. counsellors, psychologists, school nurse). Are they also invited to contribute to developing and regular review of your School Policy? Publish a case study about how this is managed in your school on your school profile page on the eSafety Label project website, so that others can learn from your experience.
- There is a school counselor in your school though not trained on eSafety issues. Investigate if there is a training course that this teacher could follow in order to be better equipped to help pupils dealing with issues related to new media.

## Staff training

- It is important that teachers are aware on the technology used by pupils in their freetime. This is important as this awareness is the first step in addressing the issue of powering down for school. At the same time pupils should

not be asked to do their homework using technology not available to them outside of schools. Ensure that all teachers are provided with information of this. Have a look at the [Essie Survey of ICT in schools](#).

- All teachers should be able to recognise signs of cyberbullying and be aware on how to best proceed. Make sure that your teachers are regularly trained bearing in mind the rapid changes of new technology. Also check the eSafety fact sheet on Cyberbullying at [www.esafetylevel.eu/group/community/cyberbullying](http://www.esafetylevel.eu/group/community/cyberbullying).

**The Assessment Form you submitted is generated from a large pool of questions. It is also useful for us to know if you are improving eSafety in areas not mentioned in the questionnaire. You can upload evidence of such changes via the [Upload evidence](#) on the [My school area](#) section of the eSafety Portal. Remember, the completion of the Assessment Form is just one part of the Accreditation Process, because the upload of evidence, your exchanges with others via the [Forum](#), and your [reporting of incidents](#) on the template provided are all also taken into account.**